



Home Health Agency Checklist



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 Know before you go. The Facts of Georgia's Health Care.

Name of Home Health Agency: _____

Use this checklist when choosing a home health agency.

What to Expect from a Home Health Agency	Yes	No	Comments
Is the home health agency Medicare-certified? <i>Medicare is a social insurance program administered by the U.S. government that provides health insurance coverage to people who are aged 65 and over, or who meet other special criteria.</i>			
Is the home health agency Medicaid-certified? <i>Medicaid is a jointly funded, federal-state health insurance program for low-income and needy people. It covers children, the aged, blind, and/or disabled.</i>			
Does the home health agency offer the specific health care services I need (such as nursing or physical therapy)?			
Does the home health agency meet my special needs (such as language or cultural preference)?			
Does the home health agency offer the personal care services I need (such as help bathing, dressing and using the bathroom)?			
Does the home health agency offer the support services I need, or can it help me arrange for additional services, such as Meals on Wheels?			
Does the home health agency have staff available to provide the type and hours of care my doctor ordered?			
Is the home health agency recommended by my hospital discharge planner, doctor or social worker?			
Does the home health agency have staff available at night and on weekends for emergencies?			
Has the home health agency explained what my insurance will cover, and what I must pay out-of-pocket?			
Does the home health agency do background checks on all staff?			
Does the home health agency have letters from satisfied patients, family members and doctors that testify to the home health agency staff providing good care?			

You can use the "Search For Care" application on the **georgiahealthinfo.gov** Web site to find a home health agency in your area.

Source: Centers for Medicare and Medicaid Services